PARKS LIBRO - Voice enabled library solution

**How to Install PARKS LIBRO:**

1. Search “PARKS LIBRO” on Play Store (Android) / App Store (IOS), download and install as shown in the fig 1.a and 1.b. You can also scan the QR code to install PARKS LIBRO.
2. Open Parks Libro App and select sign in to login with your IOWA State University Net-ID. Enter details as shown in fig 2.a and 2.b.

3. There will be an email from ConverSight.ai admin with authentication code and user guide. The email may be found on your spam folder.

4. Once you are authenticated press the grey mic icon as shown in fig. 3
5. Parks Libro will ask you to sign into Amazon to connect Parks Libro with Amazon Alexa. Create an Amazon Account if you don’t have one to login as shown in fig 4.

6. Once signed in you will see the Parks Libro mic screen

**Enable Alexa PARKS LIBRO Skill**

7. To enable Parks Libro skill press the mic and say “**Alexa, Enable Parks Libro**”

8. Now Parks Libro Skill is enabled to your account and Parks Libro will ask for the authentication code for verification

9. Read out the correct authentication code you have received in email

10. Once verified, you are ready to interact with Parks Libro
HOW TO USE PARKS LIBRO

11. Start interacting with Parks Libro by pressing the mic icon as shown in fig 11.a and 11.b (refer Parks Libro basic commands to try on the last page)

Fig 11.a

Fig 11.b

12. To send feedback, such as feature requests and suggestions, use the send feedback option from the menu.

13. Use the User Guide menu to learn more about how to use Parks Libro, including things to try and help videos.
PARKS LIBRO BASIC COMMANDS TO TRY

Guided Mode

Search/Hold Feature

✓ Open Parks Libro
✓ Can you search a book?
✓ I want to search a book “Wings of Fire”
✓ List all books by “James Patterson” involving “Alex Cross”
✓ Can you list all books by “James Patterson” after the year “two thousand”?
✓ Search for a book “Harry Potter” by “Rowling” involving “Deathly Hallows”
✓ Search a book “Harry Potter” after the year “2000”
✓ Can you search books on “butterflies”?
✓ Search for an item “Alice in wonderland” in “English”
✓ Search an item “Harry Potter” by “Rowling” in “Spanish”

Cancel Hold Feature

✓ I want to cancel a book
✓ Can you cancel a hold?
✓ I want to cancel a book “Wings of Fire”
✓ Can you cancel a book “Wings of Fire” authored by "Strahan Jonathan”?

List Holding Books Feature

✓ Can you list all my books on hold?
✓ Do I have anything on hold?
✓ What books I have on hold?

Renew Books Feature

✓ Can you renew a book?
✓ I want to renew the book “Wings of Fire”
✓ Can you renew the book “Wings of Fire” written by “Strahan Jonathan”?

Events Feature

✓ Can you search an event for “tomorrow”?
✓ Suggest me an available event for “next week”?
✓ Can you search for an event “summer reading challenge”?
✓ Can you search an event organized by “Greg Davis”?
✓ Can you search an event presenting by “Greg Davis”?
✓ Is there any conference available “tomorrow”?

Hour feature

✓ Is the library open now?
✓ What is the status of “Parks Library” on “today”?
✓ What are the available timings for “Design Reading Room” for “next month”?
✓ What are the open timings for “Media Centre” for “next week”?
✓ What are the available timings for “Veterinary Medical Library”?

List Fee/Fine Feature

✓ Provide me the fine status
✓ Do I have any overdue fines?
✓ List items charged with fine
✓ Is there any fine amount for my account?
✓ Fee info

List Insights Feature

✓ Give me some insights
✓ My daily updates
✓ List my account activities

Help Feature

✓ Help me
✓ What can I ask you?
✓ I need your help

Repeat Feature

✓ Can you repeat that?
✓ I didn’t catch that
✓ I missed that
Cancel Feature

✓ Let me start over
✓ Relaunch

Non-Guided Mode

Search/Hold Feature

✓ Ask Parks Libro to search for a book
✓ Ask Parks Libro to hold a book "Wings of Fire"
✓ Ask Parks Libro to search for a book authored by "Strahan Jonathan"
✓ Ask Parks Libro to search for a book "Wings of Fire" by "Strahan Jonathan"
✓ Ask Parks Libro search for books by “Patrick White” before “two thousand”
✓ Ask Parks Libro to suggest books on "Business Administration"
✓ Ask Parks Libro to search a book “Alice” published before the year “2018”
✓ Ask Parks Libro to search an item “Harry Potter” in “Spanish”

Cancel Hold Feature

✓ Ask Parks Libro to cancel a book
✓ Ask Parks Libro to cancel a hold
✓ Ask Parks Libro to cancel a book “Wings of Fire” by "Strahan Jonathan"

List Holding Books Feature

✓ Ask Parks Libro to list the books on hold
✓ Ask Parks Libro to list all my books on hold

List Available Books for Pickup

✓ Ask Parks Libro to list books ready for pickup
✓ Ask Parks Libro to list available books for pickup

List Checked-Out Books Feature

✓ Ask Parks Libro to list all my books on checked out
✓ Ask Parks Libro to list checked out books
Renew/Renew All Books Feature

✓ Ask Parks Libro to renew a book
✓ Ask Parks Libro to renew the book “Wings of Fire”
✓ Ask Parks Libro to renew the book “Wings of Fire” by "Strahan Jonathan"
✓ Ask Parks Libro to renew all my books

Events Feature

✓ Ask Parks Libro to search an event for “tomorrow”
✓ Ask Parks Libro to suggest an available event for “next week”
✓ Ask Parks Libro to search for an event “summer reading challenge”
✓ Ask Parks Libro to search an event organized by “Greg Davis”
✓ Ask Parks Libro to search an event presenting by “Greg Davis”
✓ Ask Parks Libro is there any conference available “tomorrow”

Hour feature

✓ Ask Parks Libro whether the library open now?
✓ Ask Parks Libro whether the “Parks Library” is right now available or not
✓ Ask Parks Libro whether the “Design Reading Room” is available now
✓ Ask Parks Libro whether the “Media Centre” is open on “1st August”

List Fee/Fine Feature

✓ Ask Parks Libro to provide me the fine status
✓ Ask Parks Libro for overdue fines
✓ Ask Parks Libro to provide my current fee status

List Insights Feature

✓ Ask Parks Libro to provide me the daily insights
✓ Ask Parks Libro is there any updates today
✓ Ask Parks Libro to provide updates on my account activities

Note: If you are using Amazon Devices like Echo or Echo Dot, add the word "Alexa" before all the statements.